

PRICE REQUIRED PBX SERVICES

OMICALL

Dear: Your company

VIHAT Technology Co., Ltd would like to send to you the quotation of virtual call center service, OMICALL - Internet-based voice service.

I. PBX FEATURES OMICALL

ECall switchboard is the unified communications switchboard, built on cloud computing platform (also known as Cloud Switchboard, Virtual Switchboard, Soft Switchboard), Meet all functions of internal switchboard, Voice recorder, call center and support are integrated with CRM - Enterprise's customer management software.

It has all the features of a traditional switchboard and adds many preeminent features of the virtual switchboard:

- ❖ Unlimited number of extensions, can expand the number of extensions quickly and flexibly
- ❖ Allow flexible call routing: rotate, switch to idle, random ...
- ❖ Allow receiving calls on computer or SmartPhone
- ❖ Call recording, flexible storage capacity required by the business
- Archive: last 30 days
- Purchase additional storage space: **10Gb - 200,000 VND / month**
 - ❖ Display information about transaction history, exchange of customers calling in / out, managing customer information on the built-in CRM software.
 - ❖ Plays greetings according to script, easily change greetings
 - ❖ The operator automatically answers when outside office hours
 - ❖ Full control of the system.

II. DETAILED PRICE LIST

1. COST OF RENT - DU Y TRI TOTO TELECOM OMICALL



Benefit Package	Number of employees	Maintaining fee (VND)			Setup fee
		Unit price/ month	Payment of 6 months	Payment of 12 months <i>(Get 2 months of use)</i>	
OMI 1	10	600,000	3,600,000	7,200,000	500,000
OMI 2	20	800,000	4,800,000	9,600,000	1,000,000
OMI 3	40	1,400,000	8,400,000	16,800,000	1,500,000
OMI 4	>40	VND 30,000 / Employees			2,000,000

